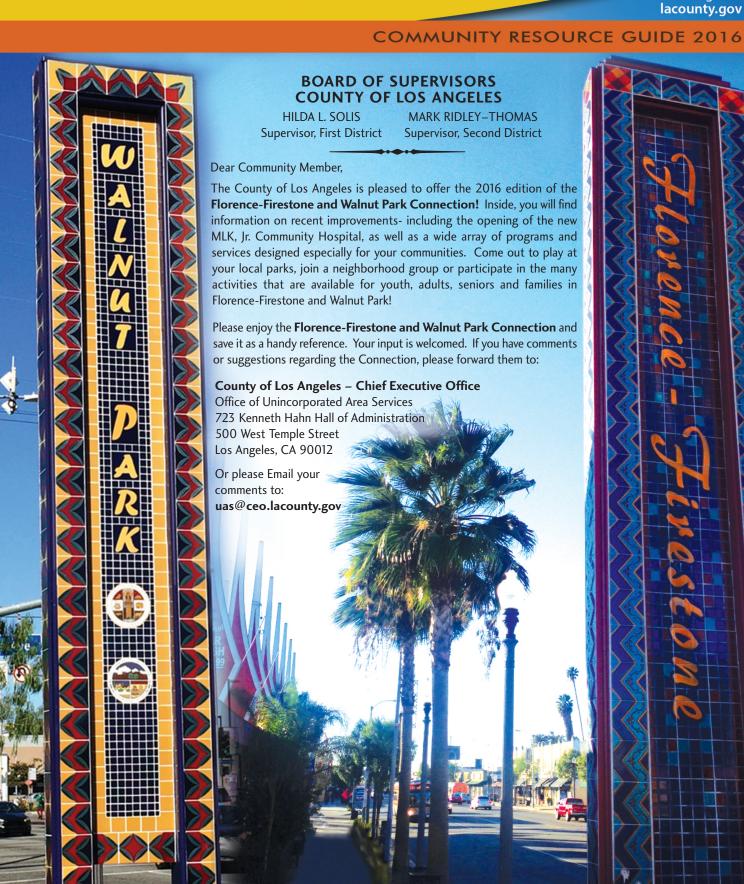
Florence-Firestone&Walnut Park CONNECTION







Welcome

Living In Florence-Firestone/Walnut Park

Florence-Firestone and Walnut Park are not cities but are unincorporated communities in which the County is responsible for providing all municipal services such as law enforcement, animal control, road maintenance, library services, and recreation activities. Residents who live in Florence-Firestone and Walnut Park are represented by the Los Angeles County Board of Supervisors. You may contact your representative as shown below:

Florence-Firestone • (323) 586-6523 Florence-Firestone Constituent Service Center 7807 S. Compton Avenue • Los Angeles, CA 90001 Walnut Park • (323) 881-4601 East Los Angeles Field Office 4801 E. Third Street • Los Angeles, CA 90022

GET INVOLVED! The Following Organizations Focus on Improving the Quality of Life in Florence-Firestone and Walnut Park:

Florence-Firestone/Walnut Park Chamber of Commerce

The Florence-Firestone/Walnut Park Chamber of Commerce is an organization of businesses led by professional men and women working together to promote the growth and development of businesses in the community, as well as the advancement, protection, health, happiness, and prosperity of the people in Florence-Firestone and Walnut Park. For more information, please call **(323) 589-4222** or visit the website at www.FFWPChamber.org.

Florence-Firestone Community Leaders

The Florence-Firestone Community Leaders (FFCL) work in partnership with the County of Los Angeles to address quality of life issues such as code enforcement and public safety. Meetings are held on the second Wednesday of each month at 6:30 p.m. For more information, visit www.florencefirestone.la/ or www.facebook.com/FFCLPage.

Walnut Park Residents Association

The Walnut Park Residents Association meets on the third Thursday of each month between September and June at 7:00 p.m. at Walnut Park Elementary School. This is a great opportunity for residents to share concerns about their community such as neighborhood revitalization, crime issues and community events. If you would like more information on the Walnut Park Community meeting, please call (323) 568-4800.



Bethune Park is the newest addition to the Dodger Dreamfields in the County of Los Angeles Department of Parks and Recreation. Renovations include upgrades to the backstops, the addition of roofs over the dugouts, bleacher and bench upgrades, irrigation improvements, re-grading to insure smooth and consistent playing surfaces and renovation of field turf. The project also includes a solar-powered scoreboard, with the tag line "Think Blue, Act Green."

Join a Block Watch Group

Assist in reducing crime in your neighborhood. Gain valuable knowledge on personal safety, crime prevention and graffiti reporting. Be a good neighbor and learn more about how to keep your neighborhood safe. For information on Block Watch, please contact: Sergeant Tina Jones at (323) 568-4800.

YOUR OPINION COUNTS!

Let us know what you think about the Connection! Fill out the online survey at www.lacounty.gov. Click on "Residents", then click on the Unincorporated Area link to access the Community Connection survey.

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Community News and Updates

New Rules: Yard Sales are Now Only Permitted On Designated Weekends!

A new amendment to the County Ordinance on Yard Sales now requires the following:

- Yard Sales are only permitted on the last weekend of the month where both Saturday and Sunday fall within the same month.
- You are allowed up to two additional yard sales per year on nondesignated weekends ONLY WITH PRIOR REGISTRATION.
- You may only display the items for sale on your private property, not on sidewalks, parkways and streets.
- You may place two temporary signs advertising the sale on your property one day prior to and during your yard sale. You may not place signs on the sidewalk, parkways and streets.
- You may not sell new items or new merchandise acquired for resale.

For more information, please visit planning.lacounty.gov/yard.

Free Health Check-Ups for Children and Teens!

The Los Angeles County Department of Public Health, Child Health and Disability Prevention (CHDP) program provides FREE health check-ups to help children and youth stay healthy!

CHDP health check-ups include a head-to-toe physical examination, vision and hearing tests, dental screening, growth and nutrition screening, immunizations, health education, and blood, urine, and other tests as needed. CHDP health care providers also provide physical examinations for school, sports, and camps.

Free CHDP health check-ups are available to:

- Children (birth to age 19 years) from low-income families, with no documentation of residency required.
- Children (up to age 21 years) with Medi-Cal, including children in foster care.

For more information about the CHDP program, including referrals to CHDP health care and dental care providers in your community, or for more information about future CHDP outreach events, please call (800) 993-2437 or visit the CHDP website at publichealth.lacounty.gov/cms/chdp.htm.

Take A New Look at the Health Services Department!

If you're newly-insured or looking for a doctor, take a fresh look at the County-run health system. You may not recognize it. The Department of Health Services (DHS) is undergoing one of the largest transformations in its history.

Outpatient, inpatient, or emergency treatment rooms include new computer stations that showcase the latest in technology. Now, whether you visit a health center in Willowbrook, Lancaster or Torrance, providers can instantly retrieve your medical history. For patients, this means better care, greater protection of health information, and no duplication of services.

The MyWellness portal lets patients access their medical information, such as lab results, medications, and visit summaries online or on their phone. Patients will soon be able to schedule appointments and communicate with their provider through the portal for added convenience.

DHS is also re-engineering the way patients receive care. Patients are now assigned to a "medical home" clinic of their choice where they see the same doctor on every visit. In addition, referrals to specialists now occur faster thanks to e-Consult, an innovative technology that lets primary care doctors have "virtual" consultations with specialists. In many cases, specialist appointments can be avoided altogether.

Pharmacy operations also run more efficiently through the use of a new central fill pharmacy to handle highvolume prescriptions. In the near future, patients will have the added option of refilling their medications by mail.

For hundreds of thousands of County residents, DHS is their healthcare provider of choice! To learn more about DHS services, locations, and coverage programs, visit online at www.dhs.lacounty.gov, or on your mobile device at m.dhs.lacounty.gov.

Public Works Help to Promote Pedestrian Safety in Florence-Firestone through the "Safe Routes to School" Project

A two-year project to improve pedestrian safety around six schools in Florence-Firestone is underway! The \$1.6 million Safe Routes to School project will install improved curb ramps, electronic countdown signals, and audible, push-button crossing devices. Construction is scheduled to begin in spring 2017, with the educational component rolling out in the fall of 2016.

The Department of Public Works will use state grant funding to design and build the improvements at nine intersections along Compton Avenue, Nadeau Street and Firestone Boulevard.

The program also will offer local students classes on how to bike and walk to school safely. Community volunteers will be trained to continue the classes after the project ends.

In addition to improving safety and reducing traffic congestion, the Safe Routes to School project will also aid to promote better health by encouraging more people to bike and walk.

For more information on Public Works projects that improve the quality of life for residents in Los Angeles County, please visit newsworks.dpw.lacounty.gov/.



Community News and Updates

A Walk Through Time in Florence-Firestone

Some Place Chronicles is a creative placemaking project that features the people, histories and cultures of the unincorporated area communities of Florence-Firestone, Athens, East Rancho



Jeannene Przyblyski, artist, historian and Provost at CalArts, is leading the work in Florence-Firestone. The focus is on the rich history of the neighborhood—from agricultural land to industrial center to a lively contemporary place to live and work—and the people that have always been the strength of the community. She has been working closely with the Florence-Firestone Community Leaders and



interviewing local residents and business owners. In October 2015, she organized an arts festival at the Graham Library, featuring live performances and workshops in animation, music and theater. Not only did the festival highlight the library as a lively community center, it offered an opportunity for participants to complete a survey inventorying all the good things about Florence-Firestone. Over 100 people have completed the survey and this is what we know so far: community members value their parks, schools, churches and especially their libraries. They rely on their neighbors for support in times of need. They welcome programs for their kids. And they love coming home to Florence-Firestone! The results of the survey will be featured in the creative community profile, a book entitled **A Walk Through Time in Florence-Firestone**, scheduled to be available in Fall 2016.

Some Place Chronicles is a project of the Los Angeles County Arts Commission in partnership with the Temporary Institute of Unincorporated Studies at the California Institute of the Arts (CalArts).



Marketing Matters: Taking A Closer Look at Unhealthy Food and Beverage Marketing to Children

In Los Angeles County, nearly one in four children ages 0-5 drink one or more sodas or sugar-sweetened beverages every day. Additionally, 42% of children ages 0-5 years consume fast food at least once a week.

To confront this issue, the Department of Public Health's Choose Health LA Kids program is working with organizations and local parent groups throughout the County to address unhealthy food and beverage marketing as part of its Early Childhood Obesity Prevention Initiative funded by First 5 LA.

In addition, the Department of Public Health partnered with ChangeLab Solutions to release a comprehensive toolkit that provides strategies for parents to address food and beverage marketing directed at children. The toolkit includes three action-oriented guides tailored for parents, community-based organizations, and policy makers to help educate, inform, and guide efforts toward change.

For more information, visit publichealth.lacounty.gov/chronic/.

Bringing Goverment Closer to the People: County Launches New "Open Data" Website

Demonstrating its commitment to transparency and innovation, Los Angeles County has launched an Open Data website that gives the public easy, one-stop access to millions of detailed county records across an array of topics.

The data includes, among other things, neighborhood crime statistics, restaurant inspections, LA County employee salaries, detailed budget expenditures and the largest online collection of property assessment records in the U.S. The Open Data website allows visitors to filter, sort, create visual displays and offer feedback. For more information, please visit data.lacounty.gov/.

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ATTENTION: New Statewide Emergency Water Conservation Regulations

New statewide emergency water conservation regulations require that you do the following to save water:

- Don't use water to wash down sidewalks and driveways.
- Don't water your lawn during and 48 hours after rain.
- Don't allow runoff from your property.
- Don't wash your car with a hose unless it is fitted with a shut-off nozzle.
- Don't operate fountains or decorative water features unless water is recirculated.

In addition, it is advised that you don't water more than three days per week in summer and two days per week in winter. For more information, visit waterboards.ca.gov.



Community News and Updates



NOW OPEN! The Martin Luther King JR. Community Hospital

The Martin Luther King, Jr. Community Hospital is the newest, state-of-the-art facility providing quality healthcare to Los Angeles County residents. The new hospital has 131 beds and provides general medicine, emergency, intensive care, maternity and surgical services. The hospital is part of a wellness village that also includes the MLK Outpatient Center, MLK Center for Public Health, and the MLK Mental Health Urgent Care Center.

MLK Center for Public Health

11833 S. Wilmington Avenue, Los Angeles, CA 90059 **(323)** 568-8100

MLK Community Hospital

1680 E. 120th Street, Los Angeles, CA 90059

(424) 338-8000

MLK Mental Health Urgent Care Center

12021 S. Wilmington Avenue, Los Angeles, CA 90059

(562) 295-4617

MLK Outpatient Center

1670 E. 120th Street, Los Angeles, CA 90059

(424) 338-1000

New Community Empowerment Center Opens In Walnut Park

On June 14, 2014, the Community Development Commission of the County of Los Angeles (CDC) and the YWCA of Greater Los Angeles (YWCA) joined area residents to unveil the newly built state-of-theart community center. The Center, a first in the



Walnut Park community, is located at 7515 Pacific Boulevard and includes an enclosed child's play area and onsite parking. Many sustainable technologies such as roof insulation, cool roof system, water conserving fixtures, motion sensing light fixtures, drought tolerant landscaping and water saving irrigation make the new center an environmentally responsible addition to the community.

The facility also includes a childcare center that serves 70 children ranging in ages from 2-5 years old, and provides a wide array of age-appropriate supportive services and resources for children, youth, parents and seniors, including; childcare, English as a Second Language classes, parenting classes, health and wellness classes, computer training, senior activities, and other programs.

For more information on the programs and services provided by the YWCA Community Empowerment Center Walnut Park, please call or visit:

YWCA Community Empowerment Center-Walnut Park

7515 Pacific Boulevard, Walnut Park CA 90255

(213) 516-3575.

Promoting Mental Health at the YWCA Community Empowerment Center with the Promotores de Salud Mental Project

In 2011, the Los Angeles County Department of Mental Health initiated an effective program to educate Latino communities in East and Southeast Los Angeles on mental health issues: *Promotores de Salud Mental*.

The Promotores have partnered with Best Start, a community collaborative affiliated with First 5 LA, to provide mental health education at the YWCA Community Empowerment Center in Walnut Park. The goal of this program is to empower parents and individuals with knowledge and understanding of mental health issues so that they can seek help, if needed, or help others to do



so. Promotores are available throughout the east and southeast LA County communities, at no cost to the sponsoring organization to share information and resources on critical issues related to mental health.

Promotores are trained to present on the following topics:

- Mental Health and Stigma
- Depression
- Anxiety

- Domestic Violence
- Alcohol and Substance Abuse
- Grief and Loss

- Child Abuse
- Childhood Disorders
- Suicide Prevention

To schedule or to attend a presentation please contact: Alicia Llamas, Coordinator allamas@dmh.lacounty.gov

(213) 738-297

Ana M. Suarez, District Chief asuarez@dmh.lacounty.gov

(213) 738-3494



Recreation and Special Events

DEPARTMENT OF PARKS AND RECREATION parks.lacounty.gov

Program and event fees, dates and times are subject to change. *Where indicated, programs are year-round. In addition, programs and events are FREE unless otherwise noted.



Mary M. Bethune Park

1244 E. 61 st Street • Los Angeles, CA 90001

Telephone: **(323)** 846-1895

Park Hours: Sunrise to Sunset

Summer Staff Hours:

Monday through Friday: 7:30 a.m. to 9:00 p.m. Saturday and Sunday: 9:00 p.m. to 6:00 p.m.

Fall/Winter/Spring:

Monday through Friday: 11:00 a.m. to 9:00 p.m. Saturday and Sunday: 9:00 a.m. to 6:00 p.m.

Mary McLeod Bethune Park is named after one of America's greatest educational advocates and civil rights leaders. This



Florence-Firestone community facility features one of the Department of Parks and Recreation's first skate parks. The park collaborates with Kids N' Sports to provide organized youth sports leagues including baseball, softball, soccer, and flag football.

The park's dedicated staff is committed to providing unique and creative programs and events for the community to enjoy year-round.

El Parque Nuestro

1675 Gage Avenue • Los Angeles, CA 90011

(323) 586-7217

Park Hours: Sunrise through Sunset

Play and Go Green all at the same time! Although a passive Park, El Parque Nuestro is full exploration and "Green" character. This small community Park is known for its educational information kiosk where the community can learn fun tips on gardening and stay informed on community events. There is also an exercise circuit and several recycled products including picnic tables, relaxation benches and the rubber tiles in the play area and exercise area.

Franklin Delano Roosevelt Park

7600 Graham Avenue • Los Angeles, CA 90001

Senior Center: (323) 586-7217 Recreation Office: (323) 586-7201 Sports Office: (323) 586-7188 Maintenance Office: (323) 586-7202

Park Hours: Sunrise through Sunset

Staff Hours:

Mondays, Wednesdays, and Fridays
Tuesdays and Thursdays
Saturdays
Sundays

8:00 a.m. to 8:00 p.m.
8:00 a.m. to 8:00 p.m.
8:00 a.m. to 5:00 p.m.
10:00 a.m. to 5:00 p.m.



Franklin D. Roosevelt Park is one of the oldest parks in the Los Angeles County. Construction of the park was authorized by President Roosevelt as a Works Progress Administration (WPA) building project during the 1930's Great Depression. Roosevelt Park is a large facility that offers community programs for youth, adults, and seniors, enhancing the quality of life for those that participate in the programs and those that utilize the facility.

Franklin Delano Roosevelt Park Pool

Pool Office: (323) 586-7203





Recreation and Special Events

Walnut Nature Park

2642 E. Olive Street • Huntington Park, CA 90255 (323) 586-7260

Programs, dates and times are subject to change.

Park Hours:

October through March:

Saturdays and Sundays: 10:00 a.m. to 4:00 p.m. Holidays: 12:00 p.m. to 4:00 p.m.

April through September:

 Monday through Friday:
 5:00 p.m. to 7:30 p.m.

 Saturdays:
 8:00 am to 4:30 p.m.

 Sundays:
 10:00 am to 4:00 p.m.

 Holidays:
 12:00 p.m. to 4:00 p.m.



Walnut Nature Park was created through a joint venture between the County of Los Angeles and the Los Angeles Unified School District in 1998. This recreation facility provides the community with organized activities and open recreation for youth and adults with the main purpose of increasing community involvement.

Ted Watkins Memorial Park

1335 E. 103rd Street • Los Angeles, CA 90002 **(323) 357-3032**

Park Hours: Sunrise through Sunset

Staff Hours:

Monday through Friday: 9:00 a.m. to 9:00 p.m. Saturdays and Sundays: 8:00 a.m. to 5:00 p.m.

In the heart of South Los Angeles, Ted Watkins Memorial Park is a monumental piece of history. This 28-acre facility was named after the founder of the Watts Labor Community Action Committee (WLCAC) in 1995. The park is home to the Supervisor's Team Youth Club which provides after school recreational activities for youth. Ted Watkins Memorial Park is also home to the Promenade of

Prominence Walk of Fame celebrating the accomplishments of community leaders. Activities such as baseball, flag football, basketball and soccer are offered yearround. The park also features a swimming pool, skate park,



walking path, fitness zones and Farmer's Market.

Ted Watkins Pool (323) 357-3179

Park Hours: Staff Hours:

Sunday through Wednesday Thursdays & Saturdays Fridays Sunrise through Sunset

9:00 a.m. to 5:00 p.m. 9:00 a.m. to 8:00 p.m. 12:30 p.m. to 4:45 p.m.

Colonel Leon H. Washington Park

8908 S. Maie Avenue • Los Angeles, CA 90002 (323) 586-7205

Park Hours: Sunrise through Sunset Staff Hours:

Monday through Friday: 10:00 a.m. to 8:00 p.m. Saturdays and Sundays: 9:00 a.m. to 6:00 p.m.

Washington Park is named after Colonel Leon H. Washington, the founder of the Eastside Shopper newspaper now known as The Los Angeles Sentinel, one of the most respected newspapers in California.



Photo courtesy of the Drew League



Recreation and Special Events

Community and Senior Services css.lacounty.gov

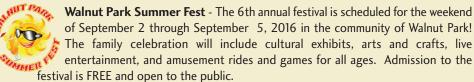
Florence-Firestone Community Service Center • 7807 S. Compton Ave., Los Angeles, CA 90001 • (323) 586-6502

	COMMUNITY RESOURCES: ———		
	Adult Protective Services	Monday through Friday	8:00 a.m. to 5:00 p.m.
	Computer Lab	Monday through Friday	8:00 a.m. to 4:30 p.m.
	Constituent Service Center	Monday through Friday	8:00 a.m. to 4:30 p.m.
K	Consumer Affairs	Mondays and Wednesdays	8:00 a.m. to 4:30 p.m.
ě	Department of Public Social Services	Tuesdays	8:00 a.m. to 12:00 p.m.
Ŧ	Emergency Food Assistance	Monday through Friday	8:00 a.m. to 5:00 p.m.
Ą	Food Distribution/Pantry	2nd Tuesday of each Month	9:00 a.m. to 1:00 p.m.
	Presentations/ Workshops (Health, Legal, Consumer)	Dates Vary	TBD
a	Registrar-Recorder	Monday through Friday	8:00 a.m. to 4:30 p.m.
	Senior Programs/Activities	Monday through Friday	8:00 a.m. to 1:00 p.m.





Florence-Firestone Street Festival - The 11th annual festival is scheduled for the weekend of May 27 through May 30, 2016 in the community of Florence-Firestone! Attractions will include great food, live music, carnival rides and more!



For additional information on these two popular community events, contact the Chamber of Commerce at (323) 589-4222 or info@FFWPChamber.org, or visit ffwpchamber.org.



Emergency & Disaster Preparedness

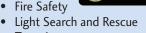
Now Available in Florence-Firestone: Free Community Emergency **Response Training from the Los Angeles County Fire Department!**

Learn from the experts about how to prepare for a major disaster. The course is 20 hours, and you must attend all classes to receive a certificate:

- CERT Organization
- Course Review and Disaster Exercise
- Disaster Preparedness
- Disaster Psychology

- Emergency Medical Operations 1
- **Emergency Medical Operations 2**
- Fire Extinguisher Training

- Terrorism



CERT classes are available in both English and Spanish. For more information, please contact Community Services Representative Rosemary Vivero at (213) 215-2193.

Florence-Firestone & Walnut Park CONNECTION 2016



Emergency & Disaster Preparedness



Be Prepared, Stay Informed

How you can prepare



Register on **ALERT LA County** to have emergency notifications sent to your mobile phone and email. **www.lacounty.gov/emergency/alert-la**

ALERT LA County is set up for TTY/TDD communications.

Download the **County's Emergency Survival Guide** and use it to keep the entire family—including pets—safe. **www.lacoa.org/PDF/EmergencySurvivalGuide-LowRes.pdf**





Download the County's **free app for iPhone and Android "The Works"** to report storm-related problems and to receive news and information. **www.dpw.lacounty.gov/theworks**

Create an emergency kit including the following items:

- Food and water to last three days to a week. Don't forget the pets.
- First aid kit
- Flashlights (and extra batteries)
- Radio (and extra batteries)
- Medications (over-the-counter and prescription)
- Cash and important documents
- Clothing and sturdy shoes
- Tools (wrench, duct tape, fire extinguisher, sturdy gloves, whistle)
- Sanitation and hygiene supplies

Know how to get help



Road closures

Bookmark Public Works' road closures website for quick reference.

www.dpw.lacounty.gov/roadclosures



Tree safety

If you see a drought-stressed parkway/median tree in unincorporated county areas, please call **800-675-HELP (4357)**.

Concerned about a tree on your property? Call a certified arborist.



Sandbags

Obtain sandbags from designated locations and channelize runoff to the streets.

www.dpwcare.org/sandbags



Public Works Dispatch

Call **800-675-HELP (4357)**

to report problems and hazards in unincorporated areas of LA County.



Weather conditions

Check with the National Weather Service for storm advisories. www.wrh.noaa.gov/lox



211 LA County

Find County programs and services.

www.211la.org



Beach closures

Heavy rainfall can lead to higher bacteria levels in the ocean. Get the latest information on beach conditions by calling **(800) 525-5662** or on the Public Health website:

www.publichealth.lacounty.gov/phcommon/public/eh/water quality/beach grades.cfm



Community Resources and Services

Public Library www.colapublib.org Florence Library

Karen Cavanaugh, Acting Library Manager 1610 E. Florence Ave. • Los Angeles, CA 90001 (323) 581-8028

Mondays 11:00 a.m. to 7:00 p.m. Tuesdays and Wednesdays 11:00 a.m. to 8:00 p.m. Thursdays, Fridays, Saturdays 11:00 a.m. to 5:00 p.m. Sundays and Holidays Closed

Graham Library

Ericka Alvarez, Library Manager 1900 E. Firestone Blvd. • Los Angeles, CA 90001 (323) 582-2903

Mondays and Tuesdays 11:00 a.m. to 8:00 p.m. Wednesdays and Thursdays 11:00 a.m. to 6:00 p.m. Fridays and Saturdays 11:00 a.m. to 5:00 p.m. Sundays and Holidays Closed

Attention Walnut Park Residents:

Come join the fun! "The Link" connects you to both the Florence and Graham Libraries!

Get the Mobile App for Smartphones!

Visit **colapublib.org/mobile** to get the Library's new mobile app. Use it to find a library, check your account, search the catalog, place holds, and more!

Programs/Services

Baby Story Time (Graham Library) - Each Friday at 11:00 a.m, Baby Story Time offers songs, rhymes, finger plays and stories suitable for children ages 3-18 months as well as their parents and caregivers.

Family Story Time - Provides fun stories, songs, and an art activity suitable for children as well as their parents and caregivers.

Florence Library: Wednesdays at 3:00 p.m. **Graham Library:** Tuesdays at 4:00 p.m.





The Family Place - Florence Library and Graham Library both have a Family Place Center, which provides furniture, toys, and collection materials for children and offers programming specifically designed using scientific research on how babies' and toddlers' brains develop. Parenting resources information about programs and services offered within the Library and by local family service agencies are also provided.

Homework Centers - Students can access computers, surf the Internet, and use WiFi services – plus staff is on-hand to help with homework.

Wireless Access - FREE internet access is available to library card holders with laptop computers or WiFi enabled devices!

Live Homework Help - FREE online service for students in grades K-12 or adult learners in college – connecting them with live tutors in Math, Science, English, and Social Studies. It's available in English and Spanish from 3:00 p.m. to 10:00 p.m. daily. Use it in the library or at any location with an Internet connection by visiting **www.librarytutor.org**.

Summer Reading Program - Kids, teens, and adults can keep up their reading skills and prevent the "Summer Slide" from June through August by joining summer reading activities at both libraries!

Attention Kindle Owners! Download library books for FREE! Check out eBooks from **colapublib.org/gomobile**.

Public Library Unveils the "Stories of Everyday Heroes" Project Featuring the Florence-Firestone Community Leaders

The "Florence-Firestone Stories of Everyday Heroes" project brings to light the accomplishments of everyday people that are making improvements in the Florence-Firestone community. The County of Los Angeles Public Library, in partnership with the Florence-Firestone Community Leaders and the Florence-Firestone/Walnut Park Chamber of Commerce, presents these "everyday hero" stories through videos, photos, and narrative featured on the Florence-Firestone Stories of Everyday Heroes website. These stories demonstrate how everyday people are engaging in their community and making concrete, positive changes for the betterment of all.

For more information, please visit www.colapublib.org/ffeverydayheroes/.





Community Resources and Services



Public Works dpw.lacounty.gov

Questions About Construction on Your Property?

Public Works is Here to Provide an Answer!

Through enforcement of local building codes, Public Works Building and Safety Division assists residents and businesses with development and construction activity on private property. Assistance is provided with plan review, issuance of building permits, on-site construction inspection, as well as rehabilitation of properties in disrepair. Staff at convenient local offices also help with many other questions regarding site development, building construction, and the involvement of other regulatory agencies. For more information, call or visit the local Public Works office listed below:

Southwest District Office • **(323) 820-6500** 1320 West Imperial Highway • Los Angeles, CA 90044

THE LINK – Florence-Firestone/Walnut Park

The Link provides an affordable and efficient transit service to connect communities to key destinations in the Florence-Firestone and Walnut Park communities. The Link buses feature a dynamic and bright pattern reflecting the line's identity. The Link-Florence-Firestone/Walnut Park serves the Metro Rail Blue line and key destinations including Washington, Bethune and Roosevelt parks, Florence and Graham libraries, and other heavily traveled destinations. We encourage residents to ride the economic, efficient and environmentally friendly Link shuttle.

Service Hours:

Monday - Friday, 7 a.m. to 6 p.m. • Saturdays, 9 a.m. to 6 p.m. The Link will not operate on the following holidays: New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day.

Animal Care and Control animalcare.lacounty.gov

Downey Animal Care Center

11258 D. Garfield Ave. Downey, CA 90242 **(562) 940-6898**

Hours: Monday through Thursday: 12:00 p.m. to 7:00 p.m. Fridays, Saturdays, and Sundays: 10:00 a.m. to 5:00 p.m. Closed Holidays

Weekend Low-Cost Vaccination Clinics offered every other Sunday from 9:00 a.m. to 4:00 p.m. (check website for scheduling). The following is a listing of prices for various vaccinations offered:

Vaccination and Deworming Pricing:

Rabies: \$10 DHLPP: \$14 Tapeworm: \$15 Roundworm \$5 Bordetella: \$15 FVRCP: \$15

Consumer and Business Affairs dcba.lacounty.gov

Consumer Counseling and Small Claims Court Advice

The Department of Consumer and Business Affairs (DCBA) can answer questions about purchases, credit, landlord/tenant disputes, car sales, foreclosures and other consumer problems. DCBA can also help you with a Small Claims Court case. Small Claims Court advisors can give you the information you need to:

- Start your case
- Serve court papers
- Prepare for court
- Collect or pay a judgment

In addition, DCBA provides the following services:

Investigate Complaints - DCBA can investigate many types of complaints including consumer fraud, real estate fraud, identity theft and elder financial abuse. Cases involving serious offenders are referred to local law-enforcement agencies for review when appropriate.

Mediate Disputes - Instead of going to court, DCBA can help you resolve disputes with businesses, neighbors and others. Mediators are professionally trained and remain neutral and unbiased.

Consumer Education and Public Outreach - DCBA takes pride in reaching out to the community. They want you to know your consumer rights and responsibilities before you have a problem.

DCBA also holds Smarter Senior Forums throughout the County to teach the public about elder financial abuse and consumer fraud. For more information about DCBA programs and services, please call **(800) 593-8222**.

New Technology Available to Assist Owners to Locate Lost Pets – "PiP My Pet"

The free PiP My Pet app for iPhone and Android devices uses facial recognition technology to reunite lost pets with their families! You can access the application directly to upload your pet's images. When pets



come into an animal care center, they are photographed and these photos are automatically uploaded to the PiP database. Should your pet ever become lost and find its way into an animal care center, the PiP technology will be activated and alert you that your pet is there. This app, when combined with microchipping and licensing your pets, increases the odds that your pet will not be lost for long.

Learn more about PiP My Pet at www.petrecognition.com



Community Resources and Services

Treasurer and Tax Collector

ttc.lacounty.gov

The Treasurer and Tax Collector Provides Needed Services to County Residents

Customer Service Programs

- Email Notification Service Alerts subscribers via email of upcoming events such as approaching annual property tax installment deadlines. To sign up, please visit ttc.lacounty.gov and click on "Email Notification Service."
- Third Party Notification Program Taxpayers can designate a third party (e.g., a friend, family member, or agency) to receive copies of past-due notices. The third party is not responsible for paying the bill. Senior citizens, those with language limitations, and others who require special assistance are among those who may benefit from this program. You can sign up for this program in the "Secured Property Taxes" portion of the TTC's website (ttc.lacounty.gov) or by calling (213) 974-2111.

Public Administrator

General Information: (213) 974-0404
Decedent Referrals: (213) 974-0460

When County residents die without an executor or family members available or willing to care for their estate, the County's Public Administrator (PA) takes protective custody of the property and provides the orderly administration (probate) of their interests.

The PA provides the following services:

- Estate Administration investigates referrals of deceased persons from other agencies, hospitals and nursing homes, mortuaries and the general public, opens probate as needed, and arranges for funeral services, burial, or other disposition as needed.
- Accounting Services handles fiscal, accounting and tax matters for PA estates and Public Guardian (PG) conservatees.
- Property Management manages real and personal properties for PA estates and PG conservatees and conducts auctions of real and personal property 8-10 times per year. You may obtain more information about PA auctions by visiting the websites listed below.

Real Property Auctions: www.bidkw.com

Personal Property Auctions:

www.cwsmarketing.com/lacounty.htm

Regional Planning planning.lacounty.gov Don't Be in the Top 10!

Every community member has a responsibility to keep their property clean and attractive. The following "Top 10" list will help you recognize potential zoning violations and preserve property values and the quality of your neighborhood:

- l Storage of junk and salvage materials
- 2 Inoperable vehicles
- 3 Storage and illegal dumping on vacant lots
- 4 Garage conversions/inaccessible garages
- 5 Unpermitted dwelling units
- 6 Unpermitted structures built in setback areas
- 7 Occupied recreational vehicles
- **8** Excessive yard sales
- 9 Outdoor automobile repair
- 10 Outdoor display and storage

Let's all do our part to help maintain the community for everyone to enjoy! For more information or to report a zoning violation, please call (213) 974-6453, visit Zoning Enforcement's website: planning.lacounty.gov/enforcement, or email ZoningEnforcement@planning.lacounty.gov.

Public Works dpw.lacounty.gov

Moving Out? Get Your FREE Bulky Item Pick-Up!

Have an old couch taking up space in your living room? Are you moving out of your apartment and looking to get rid of your clunky refrigerator or an old TV? If the answer to these questions is "yes", there's help

available for you!

If you are a commercial business or living in a multifamily residence of 5 units or more, your property is entitled to free—yes, free!—bulky item and electronic waste pick-ups. Apartment buildings and commercial businesses in the unincorporated areas of Los Angeles County are given one of the following:

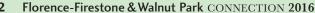
- Five bulky item pick-ups (of up to 5 items) per year; or
- One bulky item pick-up (with an unlimited number of items) per year

Business owners please contact your current waste hauler. Tenants who are interested in

Tenants who are interested in free bulky item pick-ups should speak to their property managers for more information. Together, let's help keep our neighborhoods clean!

For more information regarding commercial trash collection and recycling services in the unincorporated areas, please call the CleanLA Hotline at **(888) CLEAN-LA** Monday through Thursday, 7:00 a.m. to 5:00 p.m. or visit www.CleanLA.com.







Public Safety



Century Station www.lasd.org

11703 S. Alameda St. • Lynwood, CA 90262 (323) 568-4800

For Emergencies, Call 9-1-1

Century Station Youth Activities League 7901 S. Compton Ave. Los Angeles, CA 90001 (323) 586-7250 Century Station Youth Boxing Gym 7116 Makee Ave. Los Angeles, CA 90001 (323) 568-4812

Receive geographically specific messages regarding public safety!
Sign up at: www.nixle.com

Crime Stoppers-Report Crime Anonymously:

Visit www.LACrimeStoppers.org, call (800) 222-TIPS (8477), or text TIPLA plus your tip to 274637 (CRIMES).

"Find us on Facebook!" - "Like" the Century Station on Facebook to stay current with events and crime trends in Florence-Firestone and Walnut Park!

Become an Explorer

The Law Enforcement Explorer Program is a youth-oriented program available to young men and women between the ages of 14 to 21 who might be interested in pursuing a future career in law enforcement. If you would like more information on the Explorer program, contact Deputy Alma Gonzalez at (323) 586-7250.

Youth Activity League / Boxing Gym

The Youth Activity League (YAL) provides activities for local youth between the ages of 8 and 17. The YAL program provides youths with after school tutoring, boxing, field trips, and other activities. To find out more information on how your child can become involved in the YAL program, contact Sergeant Veronica De La Rosa, at **(323)** 586-7250.

VIDA Academy www.vida.la

The Vital Intervention Directional Alternatives (VIDA) Academy is a 16 week intervention program designed to positively redirect "at risk" youth, male and female, between the ages of 11 through 17 to partner with the influences of law enforcement rather than the influences of the gang culture. The VIDA Academy is a collaborative effort between law enforcement and community-based organizations, with law enforcement taking the leadership role. For more information, contact Deputy Karla Carranza at (562) 758-0616 or Century Station at (323) 568-4800 Ext. 4781.

California Highway Patrol www.chp.ca.gov

The California Highway Patrol (CHP) handles traffic-related issues such as speeding, cruising, collision and other traffic violations in unincorporated area communities. If you have questions related to traffic violations, accident reports, or if you need to have your vehicle released from impound, please call your local CHP office.

South Los Angeles Office • (310) 516-3355 19700 Hamilton Avenue • Torrance, CA 90502

Fire Department

fire.lacounty.gov

Florence-Firestone and Walnut Park are protected by the Los Angeles County Fire Department. If you are interested in a station tour for yourself family or school contact your local station

tour for yourself, family or school, contact your local station during business hours.

Fire Station 168010 Compton Ave.
Los Angeles, CA 90001
(323) 585-5002

Fire Station 164 6301 S. Santa Fe Ave. Huntington Park, CA 90255 (323) 589-1350

Fire Station 165 • (323) 589-1311 3255 Saturn Ave. • Huntington Park, CA 90255

In addition to firefighting duties, your local fire station provides several programs for the community.

 Public Education Programs - Provide safety education information for local residents. Local firefighters are available to teach children's fire safety programs, senior citizen fire safety programs, fire extinguisher training and earthquake preparedness education, and CERT Training.



- Safe House All Los Angeles County Fire Stations are designated "Safe Houses," where people of all ages can turn for help should they be lost, broken down, threatened or otherwise feel endangered.
- Safe Surrender Program Allows a person to surrender a minor child (72 hours or younger) to any firefighter on duty at any fire station. Under certain circumstances, the person may surrender the child discreetly without

If you are interested in any of the programs the Los Angeles County Fire Department has to offer or have any questions regarding your local fire stations, please contact Community Services Representative Rosemary Vivero at (213) 215-2193.

fear of being prosecuted for child abandonment.



Directory of Services

County of Los Angeles Website:	.www.lacounty.gov
2-1-1 (24-Hour Information and Referral Ser	vice) 2-1-1
Air Quality Concerns	(800) 288-7664
Agricultural Commissioner/Weights an acwm.lacounty.gov Bee Complaints Coyote Threats Fruit or Plant Transportation Into	(626) 575-5472 (800) 925-3800 (626) 575-5462
or Out Of Los Angeles County	(562) 940-7803 (800) 665-2900
(short weight, count, measure, etc.) Pest Control Information/Services Pest or Insect Identification Pesticide Misuse or Illness Investigations Plant Disease Information Recycling Scale Complaints/Investigations	(626) 575-5462 (562) 940-7234 (626) 575-5466 (562) 940-7236
(aluminum cans, etc.)	(626) 575-5484
Scanner Overcharge Complaints/Investigations Substandard Produce/Egg Complaints Utility Meter (gas, water, electric)	(800) 665-2900 (562) 940-7803
Inspections /Complaints	(626) 575-5484
Animal Care and Control:animalcare.lacounty.gov	(562) 940-6898
Assessor: ass Property Tax Information	sessor.lacounty.gov (213) 974-3211
Board of Supervisors: General Information	(323) 881-4601
Children Services Adoptions/Foster Care: lacdcfs.org	.(800) 540-4000 (877) CHILD-99 (323) 583-1588 (323) 890-9800 (866) 675-5400
Community and Senior Services: Adult Protective Services	(213) 738-4004 (877) 477-3646
Community Development Commission First Home Mortgage Program Home Improvement Grants and Loans	(626) 586-1830

Consumer Concerns Complaints-Utility Meters and Scales	(800) 593-8222
Scanner Overcharge	(562) 940-8911
Crisis Intervention 2-1-1 (24 Hour Information and Referral Serve Domestic Violence Hotline	rice)
Employment County of Los Angeles 24-Hour Job Hotline Florence-Firestone Employment Resource Center Hub Cities Consortium WorkSource Center	r(323) 583-9655
Environmental Health: publicheal 24-Hour Hotline	
Food Vending on Street	(626) 430-5160
Housing Complaints	
Insect/Vector (rats, mice) Control	
	, ,
Garbage/Waste Collection Hazardous Waste/Recycling	(888) CLEANLA
Hazardous Waste/Spills	(800) 303-0003
Republic Services	(800) 299-4898
Graffiti Abatement	
Caltrans-Freeway Walls and Signs	(213) 897-3656
Graffiti Removal Request	(800) 675-4357
Health Centers:	dhs.lacounty.gov
Community Health Plan	
Harbor-UCLA Medical Center	
H. Claude Hudson Health Center Hubert Humphrey Health Center	
MLK Jr. Center for Public Health	(323) 568-8100
MLK Jr Community Hospital	
MLK Mental Health Urgent Care Center	(562) 295-4617
MLK Jr. Outpatient Center	(424) 338-1000
Ruth-Temple Health Center	(323) 730-3507
Homeless Services	
General Information	
Emergency Shelter	(800) 339-6993
	www.colapublib.org
Florence Library	
Graham Library	(323) 382-2903
	parks.lacounty.gov
Bethune Park	(323) 846-1895
Roosevelt Park	
Roosevelt Park Pool	
Washington Park	
Washington Park	
Watkins Pool	

Directory of Services

Public Safety	
Century Station (24 Hours): lasd.org	(323) 568-480
Fire Department-public information:	(323) 881-2411
fire.lacounty.gov	(737) 500 1750
Fire Station 164 (Walnut Park)	
Fire Station 16 (Florence-Firestone)	
Park Bureau-Dispatch (24 Hours): lasd.org	
California High Patrol (CHP)	, ,
CHP Non-Emergency (24 Hours)	(323) 906-3434
CHP Torrance Office	
(Monday-Friday) 8 a.m. to 5:00 p.m.	
Traffic Accidents	9-1-1
Public Social Services:	dpss.lacounty.gov
Public Social Services: Florence District 17 Office	(323) 586-7257
Public Works:	dpw.lacounty.gov
Abandoned Shopping Carts	(800) 252-4613
Building and Safety	(323) 820-6500
Railroad Right-of-ways	
Road Maintenance	
Sewer Maintenance	(800) 675-4357
Sidewalks, Curbs, and Gutters	(323) 582-7848
Street Light Maintenance (Edison) Street Light Requests	(800) 611-1911
Tree Maintenance	
Traffic Safety (investigations)	
Traffic Signal Maintenance-24-Hr Hotline	
Emergencies for all Public Works	
Pagional Plannings	anning lacounty gov
Regional Planning: pla General Information	(213) 974-6411
Code Enforcement(213) 974	-6453 or dial 2-1-1
Parietyey Passyday/Causty Claylo	launda mak
Registrar-Recorder/County Clerk:	lavote.net
Real Estate Recording	(562) 462-2125
Real Estate Recording	(562) 462-2125 (562) 466-1310
Real Estate Recording	(562) 462-2125 (562) 466-1310
Real Estate Recording	(562) 462-2125 (562) 466-1310 o://ttc.lacounty.gov
Real Estate Recording	(562) 462-2125 (562) 466-1310 p://ttc.lacounty.gov (213) 974-2011
Real Estate Recording Registrar of Voters Treasurer-Tax Collector:	(562) 462-2125 (562) 466-1310 o://ttc.lacounty.gov (213) 974-2011 (213) 974-7222 (888) 807-2111
Real Estate Recording Registrar of Voters Treasurer-Tax Collector: http (888) 807-2111 Business Licenses Payment Assistance for Seniors or the Disabled	(562) 462-2125 (562) 466-1310 o://ttc.lacounty.gov (213) 974-2011 (213) 974-7222 (888) 807-2111
Real Estate Recording Registrar of Voters Treasurer-Tax Collector:	(562) 462-2125 (562) 466-1310 o://ttc.lacounty.gov (213) 974-2011 (213) 974-7222 (888) 807-2111
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Real Estate Recording Registrar of Voters Treasurer-Tax Collector:	(562) 462-2125 (562) 466-1310 o://ttc.lacounty.gov (213) 974-2011 (213) 974-7222 (888) 807-2111 (888) 807-2111 (909) 624-4618 (800) 655-4555
Real Estate Recording Registrar of Voters Treasurer-Tax Collector:http (888) 807-2111 Business Licenses Payment Assistance for Seniors or the Disabled Payment Assistance for Military Personnel Voluntary Third Party Notification Utilities Golden State Water (Florence-Firestone residents) Southern California Edison Emergency Line	(562) 462-2125 (562) 466-1310 o://ttc.lacounty.gov (213) 974-2011 (213) 974-7222 (888) 807-2111 (888) 807-2111 (909) 624-4618 (800) 655-4555
Real Estate Recording Registrar of Voters Treasurer-Tax Collector:	(562) 462-2125 (562) 466-1310 o://ttc.lacounty.gov (213) 974-2011 (213) 974-7222 (888) 807-2111 (888) 807-2111 (909) 624-4618 (800) 655-4555 (800) 611-1911
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Real Estate Recording Registrar of Voters Treasurer-Tax Collector:	(562) 462-2125 (562) 466-1310 o://ttc.lacounty.gov (213) 974-2011 (213) 974-7222 (888) 807-2111 (888) 807-2111 (909) 624-4618 (800) 655-4555 (800) 611-1911 (800) 427-2200 (800) 427-2000 (800) 772-5050
Real Estate Recording Registrar of Voters Treasurer-Tax Collector:	(562) 462-2125 (562) 466-1310 o://ttc.lacounty.gov (213) 974-2011 (213) 974-7222 (888) 807-2111 (888) 807-2111 (909) 624-4618 (800) 655-4555 (800) 611-1911 (800) 427-2200 (800) 427-2000 (800) 772-5050 (888) 892-2253
Real Estate Recording Registrar of Voters Treasurer-Tax Collector:	(562) 462-2125 (562) 466-1310 o://ttc.lacounty.gov (213) 974-2011 (213) 974-7222 (888) 807-2111 (888) 807-2111 (909) 624-4618 (800) 655-4555 (800) 611-1911 (800) 427-2200 (800) 427-2000 (800) 772-5050 (888) 892-2253 (323) 585-7321
Real Estate Recording Registrar of Voters Treasurer-Tax Collector:	(562) 462-2125 (562) 466-1310 o://ttc.lacounty.gov (213) 974-2011 (213) 974-7222 (888) 807-2111 (888) 807-2111 (909) 624-4618 (800) 655-4555 (800) 611-1911 (800) 427-2200 (800) 427-2000 (800) 772-5050 (888) 892-2253 (323) 585-7321

Other Useful Numbers

Cham	ber of	Commerce
Florenc	e-Fires	tone/Walnut Park

Chamber of Commerce	.(323) 589-4222
Schools	
Los Angeles Unified School District East .	.(323) 224-3100
Florence Avenue Elementary School	.(323) 582-0758

Los Angeles Unified School District East((323)	224-3100
Florence Avenue Elementary School	(323)	582-0758
Liberty Elementary School	(323)	583-4196
Lillian Elementary School(323)	582-0705
Walnut Park Elementary School	(323)	588-3145
South Gate High School((323)	567-2333

Los Angeles Unified School District South(323) 278-3900 Alliance Kory Hunter Middle School

 Performing Arts
 (323) 846-2136

 Public Service Community
 (323) 846-2128

 Drew Middle School
 (323) 826-1700

 Edison Middle School
 (323) 826-2500

 Graham Elementary School
 (323) 583-1263

 KIPP Philosophers Academy
 (323) 584-6664

 McKinley Elementary School
 (323) 582-7841

 Miramonte Elementary School
 (323) 583-1257

 Dr. L. Moore Math/Science/Technology Academy
 (323) 277-2310

 Parmelee Elementary School
 (323) 587-4235

 Russell Elementary School
 (323) 582-7247

Green Dot Public Schools

Animo Pat Brown Charter High School (323) 585-3312

Wisdom Elementary(323) 586-5760

Transportation

Commuter Action Network	.(800)	266-6883
Dial-A-Ride (Disabled and Age 60+)		
Access Services	.(800)	827-0829
Metro Bus and Rail Info.	(800)	266-6883



You can dial **2-1-1** to access information for emergency food and shelter, senior services, childcare, employment

resources, report code enforcement problems, low-cost health care, alcohol and drug-related support, volunteer opportunities, and many other services. As a resident of the unincorporated areas of Florence-Firestone or Walnut Park, you can just simply dial 2-1-1 to access an array of municipal services, at no cost to you. The 2-1-1 information service is provided in many languages.

2-1-1 is operated 24 hours a day, 7 days a week. The information you provide to the resource advisors is confidential. NOTE: In case of an emergency, you still must dial **9-1-1**. If you are unable to access **2-1-1** directly, please call **(800) 339-6993** or visit the 211 LA County website at www.211LA.org.



